Youth Engagement Team – Conference on Ending Homelessness

INNOVATIVE INTEGRATION FOR WORKING WITH YOUTH, YOUNG ADULTS AND FAMILIES
What is YHDP and origins of the Youth Engagement Team Program Model

KEY MODEL COMPONENTS:
COMMUNITY STAKEHOLDER AND YOUTH INPUT
(JOINT COMMITTEE AND YAB)
EQUITY AND DISPROPORTIONALITY GOALS
WRAPAROUND APPROACH
SYSTEMS INVOLVED
Coordinated Community Plan (CCP)

- Requires communities to bring together a wide variety of stakeholders, including housing providers, local and state child welfare agencies, school districts, workforce development organizations, and the juvenile justice system to create a coordinated community plan that assesses the needs of youth at-risk of and experiencing homelessness in the community and addresses how it will use the money from the YHDP grant, along with other funding sources, to prevent and end homelessness.

- The Plan has to be approved by the community’s YAB, the CoC Board and the CW agency.
Coordinated Community Plan (CCP)

It must include:

1. **Clear, data driven statement of need**
2. **Key partnerships and roles**
3. **Core plan components**
   - Shared vison for ending youth homelessness
   - Goals, objectives, and actions
   - List of YHDP funded projects and other new projects needed
   - Governance structure: org chart and decision-making process
   - Continuous Quality Improvement (CQI) plan
4. **Values and Principles**
Seattle/King County YHDP Projects

1. Bridge Housing Project
   - YouthCare
   - United Indians of All Tribes
2. Youth Engagement Team
   - YMCA
   - Friends of Youth
3. YA Navigation and Diversion
   - Therapeutic Health Services
   - YMCA
4. Behavioral Health Crisis Response Team
   - YMCA
YHDP Timeline

- Round 1 Projects Start
- YHDP Round 1 Project Period Ends
- 2 Year Project Period
- CoC Renewal Project Period Begins

October 2018

October 2020
The Campaign to Live Out Our Community Plan:
Questions and Answers about YHDP
Transforming the System

- Drive collectively towards action and impact through increased coordination of funding and accountability structures.

- Addressing equity by increasing the diversity in System and Organizational Leadership and Board membership.

- Addressing systemic racism and root causes of inequity internally and externally through solutions which are explicit to race and other marginalized communities.

- Double down on evidenced-based and best-practice strategies.

- Breaking down fragmentation and siloes through radical collaboration with other systems (juvenile justice, education, child welfare, employment, etc.).

- Commitment to continuous improvement driven by an agreed upon Theory of Change.
Theoretical and Scientific Evidence

1. Racial Equity & Social Justice Framework
2. Human Centered Design & Innovation Dynamics
3. Transdisciplinary Science, Team Science, Implementation Science, & Improvement Science
Key Components

Nimble Command-Center Style Implementation Team

Flexible arsenal of resources that can be shifted in response to data

Proven menu of strategies and interventions

Transparent and readily accessible data for real-time actionable improvement
Systems Transformation Roadmap

Create Quality “By-Names-List”

Identify Current State Process Challenges & Articulate Transformed State Vision

Identify Key Drivers

Test System Level and Program Level Interventions

Execute Continuous Improvement Cycles

Scale Up What Works

Develop and Execute Sustainability Plan

via Racial Equity Lens

1. Identify & Select Problem
2. Analyze Problem
3. Generate Potential Solutions
4. Select & Plan Solution
5. Implement Solution on a Test Basis
6. Evaluate Test Implementation
7. Implement System Wide
Youth Engagement
Team Theory of Change
Logic Modeling
Theory of Change Logic Model for the Youth Engagement Team

**Theory/Frameworks**
- Family Resiliency & Stabilization
- Racial Equity & Social Justice Framework
- Housing First
- Trauma-Informed Care & Cultural humility
- Positive Youth Development
- Community-Centered Multidisciplinary Integrative Approach
- Harm Reduction
- Proactive Engagement

**Inputs/Resources**
- Youth at risk for or experiencing homelessness (Cat.1,2,4)
- Youth Advisory Board & Joint Committee
- HUD & WA OHY
- Legal Counsel for Youth and Children
- Children’s Administration
- All Home, City of Seattle, & King County Staff
- Juvenile Justice Staff, School Staff, Provider staff, Health Staff

**Activities**
- Family Therapist/Mediator & Team Lead
- Legal Advocacy
- Diversion/Navigation
- Children’s Administration Triage
- Data Collection & Continuum Improvement
- Outreach

**Outputs**
- Minimum of 100 minors served annually who are systems involved and currently homeless/unstably housed
- Youth Therapist will regularly convene multi-disciplinary including (as needed) peer mentor, legal counsel, housing provider, housing mediator, the minor, and parents/natural supports using a strengths-based, family team decision making, and wrap around approach centering youth voice and choice
- Creation of short and long term plan, authorizing services for short term shelter, HOPE bed, home of responsible adult, host home, etc. Flex funds utilizing a diversion approach to address needs and creative housing solutions. Also support initial and community integration
- YET members will coordinate with CEA to ensure 17.5 and older complete a CEA Housing Triage Tool. CEA will refer youth under 17.5 to YET
- Quarterly Plan-Do-Study-Adjust Continuum Improvement

**Initial**
- Rate at which youth are reunited with family

**Intermediate**
- Rate at which legal barriers are removed by type
- Youth Satisfaction Surveys
- On average, participants will be engaged with the program for approximately 10 weeks, with a limit of 6 months

**Long-term**
- Rate at which youth are assisted in finding other permanent housing
- Family Satisfaction Surveys
- Annualy 100 minors will be connected with permanent housing solutions through family reunification, flex funding, host homes or other creative options

**Outcomes**
- Racial and social disparities are eliminated in the amount of youth experiencing homelessness from historically disenfranchised groups
- No youth exiting systems experience homelessness
- All youth in King County at risk for or experiencing homelessness are diverted quickly into permanent housing

**Estimated Program Budget:** $856,906/2 years
YET Process Map
Desired Program Outcomes

- Exits to Safe and Stable Housing: Family Reunification, Host Homes, Transitional Living, other Creative or Legal Solutions
- Social and Emotional Well Being Improves (Self Sufficiency Matrix)
- Increased Permanent Connections (Wraparound/MDT Model)
- Equity: LGBTQ and youth of color achieve program outcomes at same rates as overall population
- Improved Partnership with Child Welfare
- Outreach and Accessibility to Systems Involved Youth
- Increased Legal Support for Safety
- Increased Legal Support for Education
Mental Health

Utilizing a youth centered, strength based therapeutic approach.

Mobile – meets at place of youth or family’s choosing.

Responsive – Referrals responded to within 24-48 hrs.

Smaller caseload – Ability for therapist to work flexibly and intensively.

Wraparound – identifying key supports in youths’ lives and incorporates natural supports whenever possible in planning.
Housing Navigation

CEA applications

Host Homes program

Family/Kinship reunification and support

Transitional Living Housing applications

Assistance for family or supportive adult in searching for an apartment.

Financial help with move-in costs and rental assistance

Employment

Education

Applying for benefits and insurance
Referral, Eligibility and Service Delivery Model
PROGRAM OVERVIEW
The YET program offers youth centered housing intervention, family reunification and supportive services. YET is a multi-systems team of therapy, case management, and legal professionals who use a wrap-around approach to serve youth experiencing a housing crisis.

PROGRAM OFFERS
- Housing Navigation
- Civil Legal Aid
- Case Management
- Emotional Support Services
- Wrap Around Approach
- Family Reunification

QUALIFICATIONS
- Youth, 12-17 years
- Unhoused, or at risk of experiencing homelessness
- Resides in King County

APPLICATION PROCESS
- Provider referral only
- Call intake line: 206 413 5506
- Email: yet@seattlemca.org

REFERRALS FROM
- Public Schools
- CEA
- Juvenile Justice
- Behavioral Health
- Children’s Administration
- Unaccompanied Youth Providers
Legal Assistance

Clearing up debt
Accessing local or Social Security benefits
Clearing court fines/fees
Criminal record sealing, warrants
Education advocacy
Protection orders
Gender/name changes

Guardianships
Child protective services advocacy
Emancipation
Identity theft
Immigration
Landlord/tenant issues
Parenting plans

Lawyers are not mandated reporters.
Youth Homelessness Demonstration Program

139 enrollments were reported within August 2018 - August 2019

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<th>Year</th>
<th>Total</th>
<th>FOY</th>
<th>LCYC</th>
<th>YMCA</th>
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<td>31</td>
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<tr>
<td>2019</td>
<td>74</td>
<td></td>
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Race/Ethnicity Distribution

- White: 25%
- Black or African American: 30%
- Hispanic/Latino: 25%
- Multi-Racial: 12%
- AIAN: 3%
- Asian: 1%
- NHOPI: 4%

Sexual Orientation Distribution

- Heterosexual: 60%
- Bisexual: 13%
- Unknown/Unreported: 12%
- Gay: 5%
- Questioning/Unsure: 4%
- Lesbian: 4%
- Client doesn’t know: 1%

Enrollments distributed monthly

<table>
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<tr>
<th>Month</th>
<th>Aug</th>
<th>Sep</th>
<th>Oct</th>
<th>Nov</th>
<th>Dec</th>
<th>Jan</th>
<th>Feb</th>
<th>Mar</th>
<th>Apr</th>
<th>May</th>
<th>Jun</th>
<th>Jul</th>
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<td>2018</td>
<td>14</td>
<td>14</td>
<td>11</td>
<td>3</td>
<td>13</td>
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73 exits were reported in the timeframe

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<tr>
<th></th>
<th>2018</th>
<th>2019</th>
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</thead>
<tbody>
<tr>
<td>FOY</td>
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<tr>
<td>LCYC</td>
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<td></td>
</tr>
<tr>
<td>YMCA</td>
<td>23</td>
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</tr>
</tbody>
</table>

**Racial Breakdown**
- NHOPi: 1%
- Asian: 1%
- AIAN: 1%
- Multi-Racial: 12%
- Hispanic/Latino: 27%
- Black or African American: 34%
- White: 21%

**Sexual Orientation Breakdown**
- Heterosexual: 64%
- Unknown/Unreported: 10%
- Lesbian: 7%
- Bisexual: 7%
- Gay: 5%
- Questioning/unsure: 4%
- Client doesn’t know: 3%
## YOUTH ENGAGEMENT TEAM DASHBOARD

### YHDP Outcomes

1. **YAYA enrollments with Foster Care or Juvenile Justice system involvement**
   - 19%
   - Asian: 25%
   - Black or African American: 26%
   - Hispanic/Latino: 11%
   - Multi-Racial: 8%
   - NHOPi: 80%
   - White: 17%

2. **Average length of enrollment**
   - 113 days
   - AIAN: 91 days
   - Asian: 121 days
   - Black or African American: 116 days
   - Hispanic/Latino: 99 days
   - Multi-Racial: 127 days
   - NHOPi: 132 days
   - Unknown: 275 days
   - White: 109 days

### Successful Exit Rate

- **82%**
  - AIAN: 100%
  - Asian: 100%
  - Black or African American: 64%
  - Hispanic/Latino: 60%
  - Multi-Racial: 44%
  - NHOPi: 100%
  - Unknown: 100%
  - White: 33%

### Exit Rate to ‘permanent housing with family’

- **40%**
  - (Excluding LCYC)
4. Rate of positive education status at exit

*(count of enrollments that gained or maintained regular education, obtained GED, graduated from high school at exit)*

<table>
<thead>
<tr>
<th>Race/Ethnicity</th>
<th>Percentage</th>
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<tbody>
<tr>
<td>AIAN</td>
<td>100%</td>
</tr>
<tr>
<td>Asian</td>
<td>100%</td>
</tr>
<tr>
<td>Black or African American</td>
<td>83%</td>
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<tr>
<td>Hispanic/Latino</td>
<td>65%</td>
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<tr>
<td>Multi-Racial</td>
<td>75%</td>
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<tr>
<td>Unknown</td>
<td>100%</td>
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<tr>
<td>White</td>
<td>71%</td>
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5. 83% of the assessments reported "No community involvement or in survivor mode" at entry which decreased to 39% at exit
Opportunities and Challenges

Host Home

Outcome

- When it works:
- Barriers we have seen:

Family

Reunification

- When it works:
- Barriers we have seen:

Court

- When it works:
- Barriers we have seen: