ANCHOR COMMUNITY INITIATIVE
Agenda

❖ Initiative Overview
❖ How are we ending youth and young adult homelessness?
   ➢ Quality, Real-Time By-Name Lists
   ➢ Model for Improvement
   ➢ Ending disproportionality
   ➢ Quality youth and young adult engagement
❖ Key Successes & Learnings
❖ Q&A
Who We Serve

13,000
Unaccompanied youth and young adults

Youth
Ages 12 – 17

Young Adults
Ages 18 – 24

Families of all kinds
“By The End Of 2022, Four Communities In Washington State Will End Youth And Young Adult Homelessness By Reaching Functional Zero.

Yes To Yes.”
Overall Goal: all four communities can house all the young people coming into their system in <30 days, and there are equitable outcomes for LGBTQ youth or youth of color.
Basic Structure

ACI Team

Community Lead and ACI Local Coordinator

Local Core Teams
Four Phases of Ending Youth Homelessness

1. Quality, real-time and person specific data
2. Reducing Youth and Young Adult Homelessness
3. Ending Youth and Young Adult Homelessness
4. Sustaining Functional Zero
Quality, real-time data

- Know with some confidence all of the YYA experiencing homelessness each month
- Can accurately see how young people move through the system
- Allows us to see in real time when changes we are making to the system are having an impact
Tool: By-Name List Scorecard

Cross-system relationships and data infrastructure in place to be able to achieve quality, real-time data.
Coaching For Improvement Model

- Goal-Oriented
- Small tests of change
- Scaling
- “What can we do by next Tuesday?”

**Act**
- Decide what's next.
- Make changes and start another cycle.

**Plan**
- Describe objective, change being tested, predictions.
- Needed action steps. Plan for collecting data.

**Study**
- Analyze data.
- Compare outcomes to predictions.
- Summarize what you learned.

**Do**
- Run the test.
- Describe what happens.
- Collect data.
Reflect on and improve YYA engagement and equity lens.

1. Set Goal.
2. Identify parts of the system to focus on improving.
3. Pinpoint changes that could result in improvements.
4. Test changes.
5. Reflect on learnings.
Community reducing goals

- **Pierce County** will increase their housing placement rate by 30% by the end of Sept 2020
- **Spokane** will increase their housing placement rate by 30% by the end of Oct 2020
- **Yakima** will reduce unsheltered homelessness by 10% by Oct 12, 2020
- **Walla Walla** will increase their housing placement rate by 10% by the end of Nov 2020
Improvement Project Examples

Decrease Unsheltered Homelessness

- Targeted effort to use diversion resources for unsheltered young people for one week.
- Remove (XYZ) eligibility barrier for one Rapid Rehousing program for one month.
- Ask unsheltered YYA what changes would make them want to come inside and test their ideas at a shelter.

Increase Housing Placements

- Complete three targeted Host Home recruitment presentations to see if it increases the number of available hosts.
- Test a new strategy for engaging landlords.
- Test a change to the structure of case conferencing to see if more matches can be made in a meeting.
1. Ending disproportionality as part of our end-state

2. Using and improving demographic data to drive equitable change

3. Embedding racial and LGBTQ justice into coaching

Join the movement to prevent and end youth homelessness at awayhomewa.org
What is Functional Zero?

- 0 Unsheltered youth*
- Actively Homeless <= x2 monthly housing placements* AND
- Actively Homeless <=x2 monthly inflow*
  - POC and LGBTQ+ young people are returning to homelessness from housing at an equal or lesser rate
  - POC and LGBTQ+ young people are being housed at the same/higher rate
- Average length of time <= 30 Days [no one on list for >90 days]*
  - POC and LGBTQ+ young people spend equal or less time experiencing homelessness
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<thead>
<tr>
<th>Question</th>
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<tbody>
<tr>
<td>1. What is the specific problem in the system that you are trying to</td>
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<tr>
<td>solve, and how does the idea you are testing fit in?</td>
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<td>2. How does this project address disproportionality for youth of color,</td>
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<td>LGBTQ youth and/or gender diverse youth?</td>
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<td>3. Have you asked youth and young adult experts about his idea?</td>
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<td>4. What do you expect to see change because of this improvement? What</td>
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<td>is your goal?</td>
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<td>5. What baseline data are you using to measure success?</td>
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<td>6. When is your improvement project test going to start and end?</td>
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<td>7. Who is the lead for this improvement project?</td>
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<td>8. What are the action steps required to implement this project?</td>
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<td>9. Do we have the right people at the table to execute this project? If</td>
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<td>not, how do we get these people to the table?</td>
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<td>10. Are we having fun?</td>
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Youth Expertise is Key to the Process

We believe that we cannot end youth and young adult homelessness without young people’s expertise and leadership.

In reducing, we need young people’s expertise to identify what changes will actually reduce and end YYA homelessness.

Young bring unique and critical perspectives that are key to informing this work.
Tool: Youth and Young Adult Engagement
Gold Standard

• 2 young people participating on Core Teams as full members

• Each community has a structure in place for ensuring a body of young people outside the core team choose some improvement projects that the core team implements
Major Successes so far

- Pierce County and Walla Walla are at quality, real-time data for YYA (3rd and 4th in the country)
- All 4 communities have YABs doing ACI work
- Pierce County has increased their housing placement rate 30%
- Spokane’s first improvement project was chosen by YYA
- All communities have set reducing goals
Key Learnings
Q&A