

COMMUNITY ACTION COUNCIL OF LEWIS, MASON & THURSTON COUNTIES

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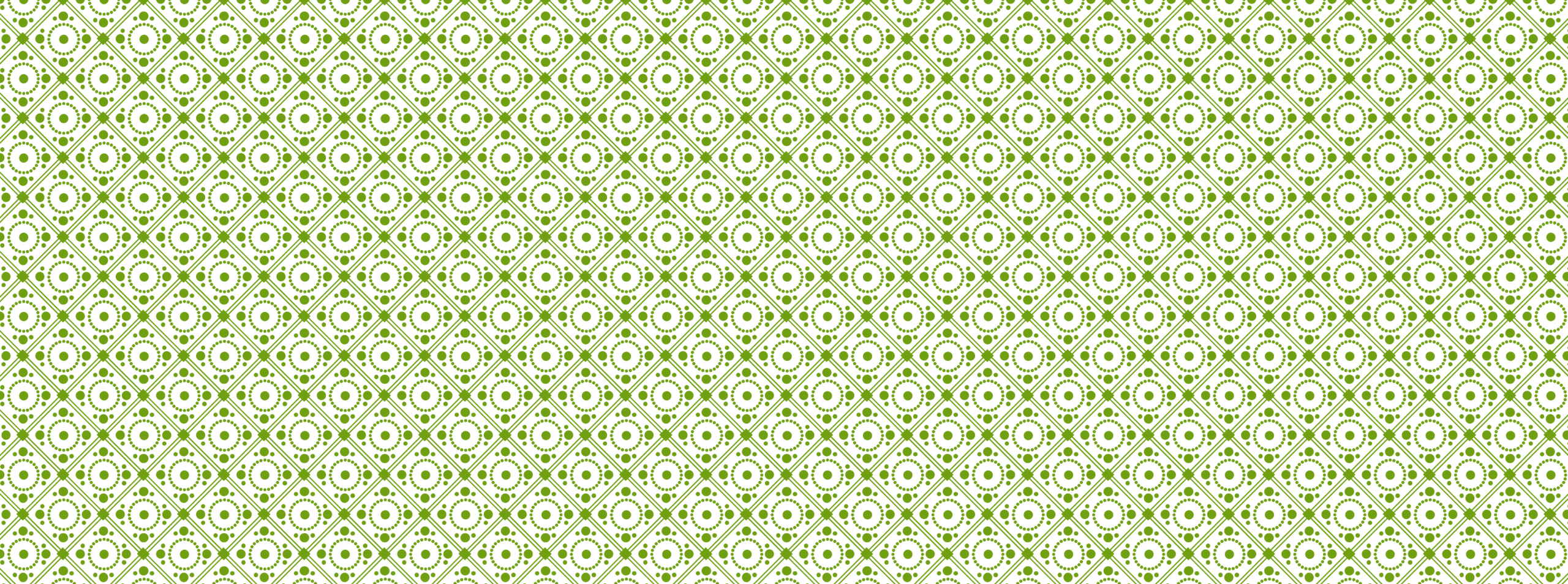
WHO WE ARE

- Private, nonprofit serving Lewis, Mason & Thurston Counties
- Established in 1966
- 1 of 30 Community Action Agencies in WA State, 1 of 1,100 in the country
- *Mission: The Community Action Council strengthens individuals and families to lessen the impacts of poverty*



WHAT WE DO (THURSTON COUNTY)

- Affordable Housing
- Care Coordination
- Coordinated Entry
(Single Adults & Veterans)
- Energy Assistance
- Food Distribution
- Foundational Community Supports
(Supportive Housing/Supportive Employment)
- Homeless Prevention & Eviction Prevention
- Housing & Essential Needs
- Housing COVID19 Response
- Monarch Children's Justice and Advocacy Center
- Rapid Re-Housing
- Weatherization



**“WE BELIEVE EVERYONE SHOULD
HAVE A SAFE, AFFORDABLE PLACE
TO LIVE AND CALL HOME.”**

Housing's Vision at CACLMT

EVICTIION RENT ASSISTANCE PROGRAM

The Eviction Rent Assistance Program (ERAP) is intended to prevent evictions by paying past due, current due, and future rent, targeting limited resources to those with greatest needs while working to distribute the funds equitably.



MARKETING

- Directly through Thurston County Public Health and Social Services – website and social media
- CAC's website and social media
- Flyers (multiple languages)
 - Public facing and Landlord Facing
- Provider Information Session
- Presentations/email blasts to providers and referral sources
- BY and FOR Organizational MOU's



APPOINTMENTS AND SCHEDULING

- Online scheduling system accessible by the public via website and staff internally
- 30 minute phone appointments to process applications
- Physical drop box and designated email drop box for return documentation
- 469 appointments scheduled to date (beginning on 8/31/20)



BY AND FOR ORGANIZATIONAL COLLABORATION

Levels of Engagement

- Direct referral source
- Memo of Understanding
 - Outreach and Marketing
 - Application Processing
 - \$75/application
- Direct Email address to team for processing

So far, 4 organizations engaged in conversations at multiple phases:

- COFA Alliance National Network
- CIELO
- Innovations for Human Trafficking
- Stonewall Youth



SUCCESSSES

- Collaboration and support from Thurston County Public Health and Social Services
- Weekly meetings with funder to plan, debrief, brainstorm, problem solve
- Automation of the application to pre-populate data and demographic tracking logs for reporting purposes
- Billing frequency for reimbursement efficiency
- Wide spread support of providers for referrals



CHALLENGES

- ❖ Quick implementation time frame
- ❖ Working out collaboration with providers and impact on client's
- ❖ Large amounts of vouchers and funding expended per week
- ❖ Updates and changes in guidelines
- ❖ Increasing staffing capacity
- ❖ Expenditure Date – Dec. 31, 2020





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