

Conference on **Ending Homelessness**

October 7-8, 2020



WELCOME

On behalf of the Housing Alliance and the conference program development and equity committees, we welcome you to the 2020 Conference on Ending Homelessness. We are grateful to you for choosing to join us as we, like you, navigate these uncharted times.

One of the greatest losses this year has been the opportunity to gather in person. This loss is felt even more deeply because the pandemic and the racial justice reckoning our country is undergoing exponentially increase the urgency of our mission to end homelessness. They give weight to the need for this conference. But with crisis comes opportunity; we are grateful that technology affords us both the ability to meet and move forward together during this very critical time, and also to expand the reach of the conference to those who might not normally be able to attend.

We recognize that a great many of you are at the forefront of managing the unprecedented stresses and demands that COVID-19 has created. We know too that your time is precious, so we are particularly grateful to you for choosing to spend it with us.

Our hope is that this year, whether you're a direct service provider, funder, or community member, you will be energized and uplifted as you learn from, organize, and network with colleagues who share your commitment to housing justice. We hope that you will leave inspired by



Rachael Myers

Executive Director, Washington Low Income Housing Alliance how others are rising to our current challenges, discover innovations in the field, and learn of new tools and methods that will help you advance in your work.

We're excited to bring you two exceptional plenary sessions this year: a plenary discussion hosted by Chris Genese, Senior Organizer at Community Change and a keynote by Amanda Misiko Andere, CEO of Funders Together to End Homelessness.

This year's conference also includes:

- Sessions on equity and racial justice;
- Trainings for providers serving youth and young adults;
- Breakouts on how COVID-19 is changing the emergency housing landscape;
- Opportunities to engage in community organizing and advocacy, and more.

After you leave the conference, we invite you to stay engaged with the Housing Alliance throughout the year ahead and continue to be part of the movement to ensure everyone has the opportunity to live in a safe, healthy, affordable home. The times we are in demonstrate this movement is more necessary than it has ever been before.

Thank you for your work and for being part of this year's conference.



Liz Trautman Board President.

Washington Low Income Housing Alliance Director of Public Policy and Advocacy, The Mockingbird Society

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THANK YOU SPONSORS

CORNERSTONE LEVEL





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Association of Washington Housing
AuthoritiesImpact CapitalOpportunity CouncilCatholic Community Services of
Western WashingtonMercy HousingOPEIU Local 8Imagine HousingMulti-Service CenterReal Change

United Way of the Pacific Northwest

The Housing Alliance hosts the Annual Conference on Ending Homelessness with the assistance and collaboration of partners from around the state. This year's program development and equity committee members include:

PROGRAM DEVELOPMENT COMMITTEE

Building Changes Klarissa Monteros

Metropolitan Development Council Pam Duncan

Downtown Emergency Service Center Lauren Fay

Health Care Authority Wanda Johns

Department of Commerce Andrea Avila Danielle Rylander My-Le Tang

Resident Action Project Mindy Woods

Housing Authority of Grant County Steffanie Bonwell

Kay Murano

Beth Dannhardt

EQUITY COMMITTEE

Chief Seattle Club Patricia Allen-Dick

Asian Counseling and Referral Service Julia Elting

Epiphanies of Equity ChrisTiana ObeySumner

Resident Action Project Q'ween B King Rios



The Washington Low Income Housing Alliance is a statewide member organization leading the movement for affordable homes and an end to homelessness in Washington. Through advocacy, education, and organizing, we have built a powerful coalition of organizations and individuals who work tirelessly toward the day when everyone in Washington can have a safe, healthy, affordable home. Learn more at our website: **wliha.org**.

OVERVIEW

ACCESSIBILITY

All conference sessions will offer live transcriptions via Otter AI, as well as on-screen captions for sessions broadcast through our online event platform, Tame.

ASL interpretation will be offered during sessions where it was requested in advance by conference attendees.

If you need accessibility assistance during the conference, please email tanyaq@wilha.org.

CEU CREDITS



Fourteen sessions at this year's conference have been approved for Continuing Education Units (CEUs) by the Washington Chapter, National Association of Social Workers (NASW) for Licensed Social Workers, Licensed Marriage & Family Therapists, and Licensed Mental Health Counselors. Your provider number is 1975-347.

IMPORTANT: Those seeking CE credit will need to complete a session evaluation and take a brief content retention quiz at the end of each CEU session in order to receive credit. We will offer CE credit for live sessions as well as recorded sessions accessed on-demand in the two weeks following the conference. Recordings will remain available online to registered attendees through next spring, but we will not offer CE credit beyond October 22.

The following sessions each offer 1.0 CEU: A1, A2, A4, A6, A7, A8, A11, A12, A13, B1, B3, B4, B6 and B7.

SOCIAL MEDIA

We encourage you to use Twitter and Facebook as a platform for dialogue with other conference attendees, and as a way for us to hear from you. The Conference on Ending Homelessness hashtag is #COEH2020. Please add #COEH2020 to all your tweets, Facebook, or Instagram posts related to the conference!

Twitter

Visit our Twitter profile (twitter.com/WLIHA) and follow us. When you tweet, use the hashtag symbol # before a relevant keyword or phrase. This categorizes all tweets related to that keyword in a Twitter search, and allows people using the same hashtag to have a conversation. Please use #COEH2020 in your tweets related to the conference to participate in the online conversation.

Facebook

Visit our Facebook page (facebook.com/WLIHA) and "like" the Washington Low Income Housing Alliance. We encourage you to interact with us by commenting, liking, and sharing content! Be sure to use #COEH2020 in your posts.

Instagram

Visit our profile on Instagram (@wliha) and follow us for pictures and videos from the conference. We encourage you to interact with us through comments and hearts. Please use #COEH2020 and tag us @wliha in photos or videos you post from the conference.

CONFERENCE EVALUATIONS

Your feedback counts. Please take a moment to complete the online session evaluation forms at bit.ly/2020sessioneval. An overall conference evaluation will be emailed to all participants at the end of the conference.



BECOME A HOUSING ALLIANCE MEMBER TODAY

As a member of the Housing Alliance, you can be a powerful advocate for affordable homes and ending homelessness. Visit wliha.org for more information.



VIRTUAL PLATFORM FAQS

Q: How do I login to the event platform?

Each attendee will be sent an "invitation to join" email from the platform that will include a unique link. The subject line will say "event access link." Please do not share this link as it is for the registered attendee receiving the email only. Once you click that link you will be prompted to enter your name, email, and a password. You can then click directly into the online event platform.

Q: When can I login to the event platform?

Your invitation email will be sent to you Monday, Oct. 5. You are welcome to access the platform at any time. We will send a reminder invitation email to everyone a few hours before the event begins.

Q: Do I need to pre-register for the breakout sessions that I plan to attend?

No, once in the event platform you will easily be able to see each session and can click on each to enter to view the programming.

Q: What will I see when I'm in the event platform?

The event platform is easy to navigate using the top navigation bar. You can view the schedule, click to join sessions, and view the list of other conference attendees.

Q: How do I join different session "rooms"?

Once in the platform you can select "Schedule" along the top navigation bar and it will take you to the agenda with all sessions listed. You can click on a session to enter and watch the program.

Q: What features will the breakout sessions offer?

Once in a breakout session you will be able to post chats in the chat box located just below the session stream window. If the presenters are hosting their session in a traditional Zoom environment, you may also use breakout rooms and have the ability to ask questions directly to the presenters.



Share your Conference on Ending Homelessness experience with us! Like the Housing Alliance at **facebook.com/WLIHA**.



VIRTUAL PLATFORM FAQS

Q: How do I set up a 1:1 meeting with another attendee or presenter?

To request a meeting with someone, simply click on the "People" tab and scroll the alphabetical list for the person you'd like to connect with. You'll find an option there to schedule a 1:1 meeting.

To help people connect with you, you can also update your attendee profile by clicking "Account" from the top navigation bar. From there you can upload a photo, update your contact information, and more.

Q: Who do I reach out to if I need additional support during the day of the conference?

We have a tech support team available to assist prior to and during the event. For support please email lynn@properplanningteam.com.

Q: Where will I find a recording of a session after it is over?

Session records will be posted 24 to 48 hours after the live event. Use your platform login and password at any time to view session recordings, which will be available through June, 2021.

Q: How can I access real time captioning?

When viewing a session in the virtual event platform, click in the lower right of the media screen to activate or deactive closed captioning.



Please join us every other week for our COVID-19 Housing and Homelessness calls to learn about state, federal and local responses to housing and homelessness challenges during the pandemic, as well as ways to get engaged and take action! Register at wliha.org/covid-19-resources.



PLENARY SPEAKERS



Wednesday, October 7, 2020 Plenary Discussion: Housing Justice Narrative Initiative

CHRIS GENESE, Senior Organizer, Community Change

Chris Genese is a Senior Organizer with Community Change where he supports the growth and expansion statewide resident organizing networks. With more than a decade of community organizing experience, he has led campaigns on housing justice, ending mass incarceration, food access, immigrant rights, and building political power in communities of color. Formerly the Associate Director of Washington CAN, Chris got his start organizing people of color and low income people to resist foreclosure and eviction in South Seattle after his own family lost their home in the 2009 housing market crash. He is a former board member for Real Change News and the White Center CDA.

BROOK FADLEY, Steering Committee, Resident Action Project

Brook Fadley is currently working with people experiencing homelessness at a local safe park program in Vancouver, Washington. She has lived experience being homeless and living in affordable housing, and she serves on the statewide Steering Committee of the Resident Action Project.



ALEXANDRA ALVARADO, Senior Organizer, Mutual Housing

Alexandra Alvarado is a Senior Organizer for affordable home developer, manager, and advocate Mutual Housing California. She supports Sacramento residents' participation in campaigns and coalitions, such as the Residents United Network. She began working on safe, healthy housing in her hometown of Fresno.

KEYNOTE SPEAKER



Thursday, October 8, 2020 Is Racial Equity Enough? Centering Racial and Housing Justice

AMANDA ANDERE, MPA, Chief Executive Officer, Funders Together to End Homelessness

Amanda Misiko Andere has spent over fifteen years working in the nonprofit and public sector as a leader committed to racial and housing justice through advocacy for systemic change. Prior to joining Funders Together to End Homelessness as their CEO, she served as the CEO of Wider Opportunities for Women, a national advocacy organization. Currently, she serves as a board member of the United Philanthropy Forum and Equity in the Center. Amanda is a founding member and on the leadership team for the National Racial Equity Working Group on Homelessness and Housing. She also serves on the Leadership Council for the DC Partnership to End Homelessness. As a former Co-Chair of A Way Home America, Amanda is a co-conspirator in their work to end youth and young adult homelessness rooted in racial equity.

PROGRAM-AT-A-GLANCE



Equity + Racial Justice Health & Housing

Organizational Development 22 Youth + Young Adults



COVID-19

Direct Service

Housing Strategies



RAP Resident Action Project

WEDNESDAY, OCTOBER 7

8:15am	Gathering for People of Color with Marginalized Gender Identities						
	Allys	Allyship and Accomplice Caucus					
	HEN	HEN Meeting					
9:15am	Brea	Break					
9:30am	Weld	Welcome Plenary					
10:00am	A1:	Analyzing Racial Equity in Homeless Services					
	A2:	Supporting Trafficked Youth and Young Adults in Rural Communities					
	A3:	Organizing for Housing Justice in Pandemic Times 🟛 🕂 🗛					
	A4:	Can a NO-Barrier Shelter Meet and Beat Placement Expectations for its Chronically Homeless Guests? Yes!					
	A5:	Hobson Place Virtual Opening 💷 🥎					

Sponsor Showcase and Networking Break			
A6:	Recognizing and Supporting People with Developmental Disabilities in the Homelessness System		
A7:	Landlord Mitigation and Tenancy Preservation Programs		
A8:	Preventing Youth Homelessness in the State of Washington		
A9:	We Can't Go Back: What COVID-19 Has Taught Us About Providing Homeless Services		
A10:	Straight Talk Reboot: Impacts of COVID-19 on Communities of Color		
Breal	K		
	A6: A7: A8: A9: A10:		

PROGRAM-AT-A-GLANCE



We will post recordings of all breakout sessions, including transcription notes and any applicable slideshow presentations & handouts to wliha.org/conference/program.

Lorraine Peterson Washington State D	Sarah Garcia Criste Department of	Foursa Artis

WEDNESDAY, OCTOBER 7

12:45pm

1:10pm

COVID-19

Advocacy + Policy

Direct Service

Equity + Racial Justice

Housing Strategies

Health & Housing

RAP Resident Action Project

O^{*} Organizational Development

Color) Caucus

Youth + Young Adults

PROGRAM-AT-A-GLANCE



Equity + Racial Justice

🖽 🔝 Health & Housing

Organizational Development Youth + Young Adults



COVID-19

Direct Service

Housing Strategies

RAP Resident Action Project

THURSDAY, OCTOBER 8

9:15am	Intersectional Disabilities Caucus	1:15pm	B6: How to Use Targeted Universalism in
	HAC Meeting		Coordinated Entry to Better Serve Youth and Young Adults
10:15am	Break		Experiencing Homelessness 🗩 🕈 🎎
10:30am	B1: Serving Trans Clients 101		B7: Using Technology to Create Efficiencies in Coordinated Entry/
	B2: Meeting the Needs of Our Elders During COVID-19		Assessment
	B3: Anchor Community Initiative:		B8: Foundational Community Supports Photovoice Presentation
	Coaching Communities to End Youth and Young Adult Homelessness in Washington State by 2022		B9: The Native American Homelessness Disparity & the Importance of Providing Culturally
	B4: Homeless Housing in Rural Areas: Different Approaches		Appropriate Services
	B5: Combating the Criminalization of Homelessness		B10: Deep Dive with Amanda AndereImage: Constraint of the second
11.70 a rea		2:20pm	Closing Plenary
11:30am	Sponsor Showcase and Networking Break	2:30pm-	LGBTQIA2S+ Caucus
12:00pm	Lunch Keynote Address Amanda Misiko Andere, Funders Together to	3:30pm	
	End Homelessness	2:30pm	Sponsor Showcase and Networking Break
12:40pm	Restorative Yoga Practice with Claudette		Break
	Evans	3:30pm	Homeless Advocates Happy Hour

RAP AT THE CONFERENCE

The Resident Action Project (RAP) is a statewide network led by people who have experienced housing injustice. We are made up of affordable housing residents, people who have experienced homelessness, housing providers, and frontline staff. Together, we are building power to change state policy through storytelling, organizing, and civic action. At the Conference, RAP will focus on supporting current and prospective members in taking advantage of networking, leadership development, and gaining organizing skills. Learn more by attending the RAP breakout session on Thursday (B4: Resident Organizing in Pandemic Times), connect with Kiki Serantes or Caroline Lopez, or visit our website at **residentactionproject.org**.



PROGRAM

Session topics and speakers are subject to change. Speaker biographies are available online at **wliha.org/conference/program**.

WEDNESDAY, OCTOBER 7, 2020

8:15am – 9:15am GATHERING FOR PEOPLE OF COLOR WITH MARGINALIZED GENDER IDENTITIES

We are holding a multi-ethnic, multi-cultural, intersectional gathering space for people who identify as Black, Indigenous, and/or People of Color (BIPOC) as part of their being. This space is intended for BIPOC people who also identify as: Women of Color, feminine identified, nonbinary, Two Spirit, Transgender women and men, gender fluid, and gender non-conforming; and cis women are welcome to join. To be clear, anyone who is non-cis male and non-white is welcome to join this gathering. This is a space for community building, networking, listening, and sharing. You can also simply be and be in community together. We will offer discussion on how we can work, organize, grieve, heal, create, and be in power together.

FACILITATED BY: **Caroline Lopez**, MSW, Director of Organizing, Washington Low Income Housing Alliance

Patricia Allen-Dick, Liaison for the National Coalition to End Urban Indigenous Homelessness and Community Advocate for Chief Seattle Club

8:15am - 9:15am ALLYSHIP AND ACCOMPLICE CAUCUS

The Allyship and Accomplice Caucus is a space where we can explore the ways in which aspects of our identities give us privilege, or unearned advantage, in the world and in our work around housing and homelessness. For you, this may manifest through your race, sexual orientation, gender, religion, citizenship status, and/or other aspects if your identity. The intersection of these parts of you will also affect how you are in the world. In this caucusing space, we will have facilitated discussion around how we can use the power and access that comes with privilege to show up for and center those who have historically been marginalized so that we can work toward a more equitable and just society. For those who have never engaged in a space like this, we invite you to join with an open and curious mind. For those who are familiar with caucusing groups, we invite you to continue in your work wherever you are.

FACILITATED BY: **John Stovall**, MPA, Member Organizer, Washington Low Income Housing Alliance

8:15am - 9:15am HEN MEETING

All Housing & Essential Needs stakeholders are invited to attend a special HEN meeting during COEH. We will discuss the upcoming legislative session, how HEN is working in your community, and provide time for providers or recipients to share any feedback or suggestions for improvement, as well as time to connect with other providers. We will discuss 2021 HEN related issues such as the needs of clients transitioning to SSI and examine emerging trends related to the program and the population served.

> 9:15am - 9:30am BREAK

9:30am - 9:45am WELCOME ADDRESS

Welcome: Rachael Myers, Executive Director, Washington Low Income Housing Alliance

Land Acknowledgment: Calina Lawrence

Sponsor Remarks: Steve Walker, Executive Director, Washington State Housing Finance Commission

10:00am - 11:00am BREAKOUT SESSIONS

A1: Analyzing Racial Equity in Homeless Services (1.0 CEU)

Presenters will share racial disparities in homelessness for the Balance of State and provide tools and tips for participants to conduct their own local analysis. Presenters will share examples of practical steps to improve racial equity in the homeless crisis response system and facilitate a participant discussion.

SPEAKERS: **Kyle Gitchell**, Data Quality and Reports Analyst, Department of Commerce **Stephanie Reinauer**, Associate, Abt Associates



BECOME A HOUSING ALLIANCE MEMBER TODAY

As a member of the Housing Alliance, you can be a powerful advocate for affordable homes and ending homelessness. Visit **wliha.org** for more information.

A2: Supporting Trafficked Youth and Young Adults in Rural Communities (1.0 CEU)

The session will provide insight into how to best support trafficked youth and young adults in rural communities and offer information on resources and services that impact providers working with youth and young adults experiencing homelessness. The session will highlight the realities of survival sex and sex trafficking, and help providers learn the signs to look for as well as how it intersects with other identities.

 SPEAKERS: Riannon Bardsley, State Initiatives Manager, Department of Commerce
 Emily Liri, Youth Program Specialist, Washington Gorge Action Program
 Milo Edwards, Youth Program Specialist, YES of Pend Oreille County
 Rinn Cronin-Kleinman, Homeless Youth Advocate

A3: Organizing for Housing Justice in Pandemic Times

This session will feature a panel of leaders from the Resident Action Project (RAP) who are building power to change state policy through storytelling, organizing, and civic action. Even during COVID-19, the fight for everyone to have a safe, stable, and affordable place to call home has not stopped or slowed down. Join RAP at this session to learn more about the power of resident-led organizing and how that work has transformed in the face of a global pandemic. You'll hear grassroots activists share their stories, insights, and experiences in shifting RAP's organizing methods to grow our state's movement for housing justice during these unprecedented times.

- SPEAKERS: **Gloria Tyler**, Resident Leader at Mercy Housing, Tacoma
 - **Brook Fadley**, Resident Action Project Steering Committee Member

Mattye-Berry Evans, Resident Coordinator at Mercy Housing, Tacoma Ellen Conrad, Resident Leader at Mercy

Housing, Tacoma

A4: Can a NO-Barrier, Harm Reduction Shelter Meet and Beat Housing Placement Expectations for its Chronically Homeless Guests? Yes! (1.0 CEU)

Seattle's Bridge Shelter uses teamwork at every level to house its high needs clients in a region with some of the highest rates of homelessness and lowest rates of affordable housing. With a majority of Bridge employees bringing their own lived experience skills to inform Bridge's housing first, trauma informed care culture, clients benefit.

SPEAKERS: **Eddy Matlock-Mahon**, Bridge Shelter Program Director, Catholic Community Services of King County

Rekina Perry, Direct Services Advocate, Catholic Community Services of King County

Doug McKeehen, Division Director, Catholic

Community Services of King County

Sonji (Sahnjuh) Wilson, Housing Case Manager, Catholic Community Services of King County

WEDNESDAY, OCTOBER 7, 2020

11:00am - 11:30am SPONSOR SHOW CASE AND NETWORKING BREAK

11:30am - 12:30am BREAKOUT SESSIONS

A5: Hobson Place Virtual Grand Opening

Join Downtown Emergency Service Center for the virtual grand opening of Hobson Place, including a tour of the new building and a conversation with Daniel Malone, Nicole Macri and other DESC leaders. Hobson Place, named for former DESC Executive Director, the late Bill Hobson, will include a total of 177 new homes when complete. It will also have a clinic that will serve on-site tenants and 10,000 other community members each year. With the Clinic at Hobson Place, DESC and Harborview Medical Center will establish the first local full-scale clinic specifically designed to meet the complex needs of people living with disabilities who have experienced the longest periods of homelessness.

SPEAKERS: **Daniel Malone**, Executive Director, Downtown Emergency Service Center **Nicole Macri**, Deputy Director for Strategy, Downtown Emergency Service Center; Washington State Representative, Legislative District 43

A6: Recognizing and Supporting People with Developmental Disabilities in the Homelessness System (1.0 CEU)

This presentation defines and provides tips for recognizing Developmental Disability. Next, it addresses the intersection of DD and homelessness and provides strategies for effective communication. Specific disability resources including Long-Term Care, financial and housing resources will be identified. Finally, we identify gaps and provide direction for future advocacy.

SPEAKERS: Scott T Brown, MSW, Supervisor of Information and Referral, The Arc of King County Jeremy Kutzke, MPA, Housing Resource Specialist, The Arc of King County Jae Kim, MSW, Information and Outreach Coordinator, The Arc of King County

A7: Landlord Mitigation & Tenancy Preservation Programs (1.0 CEU)

Washington State's Landlord Mitigation and Tenancy Preservation Programs offer landlords stable tenancies through eviction prevention for all income levels and up to \$5,000 in reimbursements for damages caused by subsidized tenants. Learn how to recapture written off funds. This popular session has been updated to include information on COVID-19.

SPEAKER: **Nicholas Yuva**, Landlord Mitigation Administrator, Department of Commerce

WEDNESDAY, OCTOBER 7, 2020

A8: Preventing Youth Homelessness in the State of Washington (1.0 CEU)

This session will provide a foundation for understanding the continuum of housing instability for youth and young adults (YYA). Discuss work that has already been done on prevention of youth homelessness for young people exiting state systems of care and provide a brief overview of the approach.

SPEAKERS: Shree Lakshmi (SL) Rao, MDes, Senior Foster America Fellow, Department of Commerce Regina McDougall, MPA, Policy Specialist, Department of Commerce My-Le Tang, Program Coordinator, Department of Commerce

A9: We Can't Go Back: What COVID-19 Has Taught Us About Providing Homeless Services

Around the state, COVID-19 has forced many organizations to change the way housing and services are provided – and in many cases this has been a positive thing. This session explores the important lessons we have learned along the way and how we can translate these into longterm meaningful changes to improve our homeless crisis response systems. The panel will include presenters from Kitsap County and the Downtown Emergency Services Center. In addition, attendees will hear about a University of Washington study that evaluates the impact of some of these changes on service delivery and outcomes for people experiencing homelessness.

- SPEAKERS: **Kirsten M. Jewell**, Housing & Homelessness Division Manager, Kitsap County, Department of Human Services
 - **Gregg Colburn**, MSW, MBA, PhD, Assistant Professor, Center for Studies in Demography and Ecology, University of Washington
 - **Christina McHugh**, Housing and Homelessness Evaluation Manager, King County Department of Community and Human Services
 - Rachel Fyall, MSW, PhD, Associate Professor at the Evans School of Public Policy and Governance, University of Washington
 Sam McKnight, Shelter Program Manager, DESC
 Dan Williams, Shelter Operations Manager, DESC

A10: Straight Talk Reboot: Impacts of COVID-19 on Communities of Color

Join us for a discussion of the myriad of ways that the COVID-19 pandemic has impacted communities of color. We'll be talking about what the pandemic has day lighted about homelessness/sheltering, accessing resources, education, and the ongoing social injustices that weigh heavily upon us as well.



Please take a moment to share feedback on the sessions you attend! You can fill out a session evaluation at **bit.ly/2020sessioneval.**

 SPEAKERS: Pam Duncan, President and CEO, Metropolitan Development Council
 Manny Santiago, Executive Director, Washington State LGBTQ Commission
 Marc Dones, Executive Director, National Innovation Service
 Jacques Colon, 2025 Strategic Manager, City of Tacoma

> 12:30pm - 12:45pm BREAK

12:45pm – 1:10pm LUNCH

Welcome: Teresa Clark, Deputy Director, Washington Low Income Housing Alliance

Sponsor Remarks: Keri L. Waterland, PhD, MAOB, Division Director, Division of Behavioral Health and Recovery, Health Care Authority

Plenary Speakers: Chris Genese, Senior Organizer, Community Change; Brook Fadley, Steering Committee, Resident Action Project; and Alexandra Alvarado, Senior Organizer, Mutual Housing 1:10pm – 1:30pm MEDITATION BREAK WITH TAI VELASQUEZ

> 1:30pm - 2:30pm BREAKOUT SESSIONS

A11: Medical Respite Services (1.0 CEU)

This is an important moment for medical respite in Washington state. Many communities are interested in starting up their own respites or are interested in taking their respites to the next level of medical acuity. What would it look like to have a statewide benefit for medical respite? Join us to learn how to operate a medical respite, different models that are currently in use, and how communities in Yakima and Seattle are getting Medicaid funding to support medical respite.

- SPEAKERS: **Benjamin Miksch**, Housing Specialist, UnitedHealthcare Community Plan **John Gilvar**, MA, Principal, Gilvar Consulting **Leslie Enzian**, MD, Clinical Associate Professor, Medicine, University of Washington and Director, Medical Respite Program, Harborview Medical Center **Charissa Fotinos**, MD, Deputy Chief Medical
 - Officer, Washington State Health Care Authority

WEDNESDAY, OCTOBER 7, 2020

A12: Best Practices When Serving Youth and Young Adults Experiencing Homelessness (1.0 CEU)

This session will provide information and discussion on best practices when serving unaccompanied young people experiencing housing instability; Office of Homeless Youth programs, and state policies that impact young people experiencing homelessness.

SPEAKERS: **Kim Justice**, Executive Director, Department of Commerce

Jenna Gearhart, Program Director, Labateyah Youth Home and United Indians of All Tribes Joseph Cooke, Chapter Leader and YYA Advocate, The Mockingbird Society

A13: Disability Rights and Disability Justice After COVID (1.0 CEU)

This session will explore disability rights and disability justice in housing, especially post-COVID-19. Attendees will compare and contrast the two approaches, explore strategies to infuse disability rights/justice into their housing justice work, and access resources for ongoing education.

SPEAKER: **ChrisTiana ObeySumner**, MPA, MNPL, Principal Social Equity Consultant & CEO, Epiphanies of Equity

A14: Advocacy Works! Organizing for State Legislative Victories

Calling all advocates! Advocacy is a year-round activity, and the time when your state lawmakers are home is especially important – and that is now! Learn how you can help lay the groundwork for wins during the legislative interim and how you can effectively advocate during the state legislative session as well! Hear about the many recent victories, how we accomplished them, and how you can help secure more wins. You'll also get a preview of upcoming homelessness and housing policy priorities.

SPEAKERS: **Michele Thomas**, Director of Policy and Advocacy, Washington Low Income Housing Alliance

John Stovall, MPA, Member Organizer, Washington Low Income Housing Alliance

2:45pm - 3:30pm BIPOC (BLACK, INDIGENOUS, AND PEOPLE OF COLOR) CAUCUS

We are holding a multi-ethnic, multi-cultural, intersectional gathering space for people who identify as Black, Indigenous, and/or People of Color (BIPOC) as part of their being. It is a time for community building, networking, listening, and sharing. You can also simply be and be seen. We will offer discussion on how we can work together to dismantle white supremacy culture from the BIPOC perspective that organizing is healing.

FACILITATED BY: ChrisTiana ObeySumner, MPA, MNPL,

Principal Social Equity Consultant & CEO, Epiphanies of Equity

9:15am - 10:15am INTERSECTIONAL DISABILITIES CAUCUS

The Intersectional Disabilities Caucus will provide a space for disabled people/people with disabilities to find camaraderie through storytelling and strategy building around our holistic lived experience. As Audre Lorde once said: "There is no such thing as a single-issue struggle because we do not live single issue lives...Our struggles are particular, but we are not alone." Rarely is a space facilitated dedicated to the intersectionality of disabled people/people with disabilities. In this caucus, we will ground, share our truths, and collaborate on strategies ranging from self- and community-care to options for political advocacy.

FACILITATED BY: **ChrisTiana ObeySumner**, MPA, MNPL, Principal Social Equity Consultant & CEO, Epiphanies of Equity

9:15am - 10:15am HAC MEETING

The Homelessness Advisory Committee will hold its October meeting in conjunction with COEH. The HAC is a statewide body of homelessness advocates and organizations that advises the Housing Alliance. For information about joining the HAC, please contact John Stovall at johns@wliha.org. 10:15am - 10:30am BREAK

10:30am - 11:30am

BREAKOUT SESSIONS

B1: Serving Trans Clients 101 (1.0 CEU)

This training, written and developed by young trans people to assist service providers in knowing the basics required for providing welcoming, equitable, and competent services to their trans clients, also builds empathy through interactive activities.

SPEAKERS: Leah Nguyen, MSW, Youth Development Manager, The Mockingbird Society Wesley Stewart, King County Representative, The Mockingbird Society



Interested in getting involved in the Resident Action Project (RAP)? Visit **residentactionproject.org** or connect with with Kiki Serantes or Caroline Lopez during the conference.

B2: Meeting the Needs of Our Elders During COVID-19

The Seattle Indian Health Board has remained open throughout the pandemic, including our Elder's day program. About 40% of our Elders are currently experiencing homelessness and need access to services like nutrition, healthcare, and cultural programming in a COVID-19-compliant space throughout the day. This session will provide information and facilitate discussion about serving the needs of our Elders, as well as the impact the pandemic has had on them.

SPEAKERS: Anevay Skenandore, Outreach and Engagement Specialist, Seattle Indian Health Board Sam Fiander, Homelessness Investments Program Manager, Seattle Indian Health Board Lorna Squetimkin, Traditional Indian Medicine Apprentice, Traditional Indian Medicine Program at Seattle Indian Health Board

B3: Anchor Community Initiative: Coaching Communities to End Youth and Young Adult Homelessness in Washington State by 2022 (1.0 CEU)

A Way Home Washington's goal is to end youth and young adult homelessness in four Washington State communities by the end of 2022. In this workshop we will discuss our initiative strategy and tools that we have developed to help communities use data to test and scale system improvements towards achieving racial/LGTBQ+ equity and ending homelessness. SPEAKERS: Ashley Barnes-Cocke, Ed. M, ACI Project Director, A Way Home Washington
 Isaac Sanders, ACI Coaching and Improvement Manager, A Way Home Washington
 Roel Williams, Lived Experience Consultant, A Way Home Washington

B4: Homeless Housing in Rural Areas, Different Approaches (1.0 CEU)

Many rural areas are very poor with high rates of homelessness. Permanent supportive housing may need to be adapted for rural areas, as there are not enough people and not enough money available to develop small projects and provide operating and services support without reaching an economy of scale. The session will explore options for homeless housing in areas of low population density where services may be spread over large geographic areas. The panel may include providers that serve homeless families, homeless individuals, and people with multiple special needs. The panel will address how the housing is integrated into the local continuum of housing options, what services are available, and how projects are funded.

- SPEAKERS: **Ginger Segel**, Principal, GS Consulting **Nick Lewis**, Tribal Councilmember and Chairman of the Northwest Portland Area Indian Health Board
 - **Sharon Maggard**, Executive Director, Serenity House of Clallam County
 - John Anthonly, Property Manager, Blue Mountain Action Council

B5: Combating the Criminalization of Homelessness

This session will feature the release of an updated version of the Housing Alliance's Toolkit to Combat the Criminalization of Homelessness, in partnership with the Division of Behavioral Health and Recovery at the Health Care Authority. It will focus on how we can respond to and pivot from harmful criminalization of life-supporting behaviors (including encampment sweeps) at the local level.

SPEAKERS: **Emily Strange**, Special Projects Manager, Washington Low Income Housing Alliance **Melodie Pazolt**, Behavioral Health Programs and Recovery Supports Section Manager, Health Care Authority - Division of Behavioral Health and Recovery

11:30am - 12:00pm SPONSOR SHOWCASE AND NETWORKING BREAK

> 12:00pm - 12:40pm LUNCH

Welcome: Teresa Clark, Deputy Director, Washington Low Income Housing Alliance

Sponsor Remarks: Lisa J. Brown, Ph.D., Director, Washington State Department of Commerce

Keynote Address: Amanda Andere, Chief Executive Officer, Funders Together to End Homelessness

12:40pm - 1:15pm RESTORATIVE YOGA PRACTICE WITH CLAUDETTE EVANS

1:15pm - 2:15pm BREAKOUT SESSIONS

B6: How to Use Targeted Universalism in Coordinated Entry to Better Serve Youth and Young Adults Experiencing Homelessness (1.0 CEU)

Come learn what youth homelessness looks like in Washington and what we're doing to ensure no youth is discharged from an institution into homelessness. We will share how Cowlitz Indian Tribe, Northwest Youth Services and Shelton Family Center are filling the gap to deliver equitable services to this target population.

SPEAKER: **Klarissa Monteros**, Senior Manager, Grant Making & Capacity Building, Building Changes



Follow and join the online conversation on Twitter using the hashtag #COEH2020 and at **twitter.com/WLIHA**.

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B7: Using Technology to Create Efficiencies in Coordinated Entry/Assessment (1.0 CEU)

Over the past year, we have identified efficiency gaps that were costing us hundreds of unnecessary hours on paperwork that we should have been using to better serve our clients. Since then, we have created around a dozen tools that streamline our processes, eliminating duplicate data entry.

SPEAKERS: **Melissa Baker**, Coordinated Entry Director, Council for the Homeless **Gwen Beebe**, HMIS Coordinator, Council for the Homeless

B8: Foundational Community Supports Photovoice

FCS Photovoice is an empowering and flexible process which combines photography and videography with social action and is commonly used in the fields of community development, homeless outreach and social education. Participants include individuals who utilize supported employment and supportive housing services through Foundational Community Supports throughout Washington State.

SPEAKERS: **Amanda Polley**, Supportive Housing Program Manager, Division of Behavioral Health and Recovery, Health Care Authority **Kimberly Castle**, Supportive Housing Program Manager, Division of Behavioral Health and Recovery, Health Care Authority

B9: The Native American Homelessness Disparity & the Importance of Providing Culturally Appropriate Services

We will delve into the reasons why most of mainstream services fail to reach the Native community, and why it's so crucial to have Native focused services and partnerships. In King County, Native people are 1 percent of the general population but 15 percent of the homeless population, making it the largest disproportionate rate of homelessness. An equitable and successful response to homelessness must include POC organizations and specifically Native providers. The CSC has the most successful rates of getting our community housed and off the streets, and we will share some of our culturally specific best practices that have led to our success.

SPEAKERS: **Derrick Belgarde**, Deputy Director, Chief Seattle Club **Colleen Chalmers**, Program Manager, Chief Seattle Club **Donalda Lyons**, Housing Services Manager, Chief Seattle Club



Share your Conference on Ending Homelessness experience with us! Like the Housing Alliance at facebook.com/WLIHA.

THURSDAY, OCTOBER 8, 2020

B10: Deep Dive with Amanda Andere

This session would give attendees an opportunity to go deeper on the themes in the keynote address by Amanda Andere from Funders Together to End Homelessness, including centering racial equity in homelessness policy, how we enable racial inequity in power dynamics between stakeholders, the role of philanthropy in ending homelessness, federal COVID response, and/or how we need to think differently about policy and advocacy going forward.

SPEAKER: **Amanda Andere**, MPA, Chief Executive Officer, Funders Together to End Homelessness

> 2:20pm - 2:30pm CLOSING PLENARY

2:30pm - 3:30pm LGBTQIA2S+ CAUCUS

LGBTQIA2S+ folks are everywhere – in all walks of life, in all shapes of bodies and minds – but sometimes we can feel invisible and unaffirmed. And, doing the work of housing justice on behalf of our communities and identities can be challenging. Connect with LGBTQIA2S+ peers from around Washington who are working for housing justice to lift up our issues in our organizations and in state policy. Anyone with a lesbian, gay, bisexual, transgender, queer, questioning, intersex, asexual, and/or two-spirit identity is welcome to join this space for networking, collaboration, and community support!

FACILITATED BY: Ganesha Gold Buffalo

2:30pm - 3:00pm SPONSOR SHOWCASE

> 2:30pm - 3:00pm BREAK

3:30pm - 4:30pm HOMELESS ADVOCATES HAPPY HOUR

Grab your favorite beverage and join us after the conference! We'll dive into next year's housing and homelessness budget and policy priorities, talk about what to expect in the coming state legislative session, and use regional breakouts to strengthen our local advocacy networks.



BECOME AN ADVOCATE TODAY!

Sign-up for Housing Alliance email alerts for easy and quick ways to continue advocating for affordable homes and ending homelessness. Visit **wliha.org** for more information.

THANK YOU FOR ATTENDING



October 7-8, 2020

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October 4-7, 2021 • Tacoma Convention Center Visit **wliha.org/conference** for information on joining our conference planning committees, submitting a session proposal, sponsorship and scholarship opportunities.

The latest updates on upcoming events are available at wliha.org.