

Supportive Housing Services Medicaid Benefit Implementation

Permanent Supportive Housing Services Medicaid Benefit
Training May 10, 2016

Implications for service providers

- **Medicaid reimbursement is not the same as grant or contract funding for program costs**
- Need to document ...
 - That individual needs covered services
 - That covered services have been provided to eligible person
- New types of contracts and agreements with some new partners
 - RSNs/ BHOs, MCOs, and ALTA/HCS
 - Other providers with capacity to meet some requirements?
- May need to increase staff skills and provide (or contract for) clinical support/ supervision
 - To meet licensure requirements and other standards or contract terms
 - To effectively engage consumers and achieve better health outcomes
 - To collaborate with new partners and service systems
- New / improved administrative infrastructure
 - To support documentation and claiming
 - To facilitate coordination with health care delivery system and other supports

Opportunities for health plans and delivery systems

- Identify members / consumers who are experiencing chronic homelessness
 - Identify those who may be eligible for waiver services
 - Facilitate engagement with most appropriate service providers
- Identify patterns of service utilization
 - High cost / frequent users of crisis services
 - Avoidable hospitalizations and readmissions
 - Gaps and barriers to care needed to manage chronic and complex conditions
- Establish and expand partnerships with community-based service providers to improve care and facilitate access to housing
 - Engagement and care management
 - Transitions from hospital / institutions to community
 - Respite / bridge housing
 - Permanent supportive housing providers
 - Coordinated entry systems - evolving
 - Service providers in PSH / with connections to housing resources